CDL Mobile App Development + Admin Panel

ITEM	DESCRIPTION
2	**User Mobile App (Cross-Platform/Hybrid Framework)**
	Development Set Up - Production Server Set Up - App Development Environment Set Up
	Basics - Splash Page - App Preview Pages - Basic Tour Upon Login
	Introduction Page - Shown when app launched before log in - Leads to Sign in / Register Page - Content Controlled by Admin
	Authentication - Social Authentication - Email Signup/Login - Sign up Workflow with Email Verification - SMS OTP Verification - Forget Password - Change Password
	Dashboard (Main Home Page) - Main Screen Content - Navigation to Other Screens - Switch to Vendor Mode if Vendor
	Category Browsing - List of Category of Services Available for request - List of Sub-Category of Services
	Create New Request - After selecting service lead to new request page - Answer questionnaire of questions - Upload images and videos where required - Notification sent to vendor who offers service
	Create New Request With Voice Recording - When creating a new request, able to voice record the issue

- The voice recording will be transalated to text
- Able to edit the text
- Keywords will be captured. E.g. Basic, Leaking, Pipe
- Users have the option to key in text if they prefer to type

Current Request Page
- Shows status of current request
- Gets notification when vendor bids for project
- List of Vendors that have bidded with details (E.g. price)
- Select and Accept bid by vendor
- Leads to Payment Page
- After payment, able to indicate completion of job, and insert rating and review.

Payment Module
- Payment Gateway Integration
- Pay amount that is bidded by vendor (including mark ups)
- Payment Gateway with Stripe or PayPal assumed

Promo Code
- User key in promo code for discount if applicable

Rating and Review
- After completion of job, able to leave rating and review of vendor

Request History
- List of requests that have been made

Rewards Redemption
- Browse List of Rewards that are available for redemption with points accumulated
- Redeem Rewards
- List of Redeemed Rewards
- Tied to Promo Code

Helping Hand Module
- Add new Helping hand with full details
- View bids
- Accept Bids and make payment
- Current Helping Hand
- Helping Hand history
- Rate and Review

Chat Module
- Able to Chat between users

	Contact Module - Send a Contact Form to Admin **Profile Page** - View and Edit Profile Information **Settings** - Edit app settings such as notification
3	**Vendor-Side Mobile App (on the same app as user)** **Be a Vendor** - Send request to vendor to be a vendor - Key in information including time to Video Call admin - In video call, able to approve users **Service Listing** - After verification, vendor can now bid for projects - List of projects that have been uploaded - Receive notification for projects that have indicate interest in - Sort and browse with filters such as location, price, date, etc. **Bid for Service** - When found suitable service, able to view information and bid **Bid List** - Listing of services that vendor has bidded - Able to see status of bids (E.g. PENDING, REJECTED, ACCEPTED) - Notification sent when bid has been accepted or rejected **Service History** - List of Service that has been completed **Helping Hand Module** - Browse List of Requests with Filter and Sort (by location, price, etc.) - Bid for Helping Hand - Helping hand provider will be credited points in wallet upon completion - History of Helping Hands - Current Helping Hand Page - View Status

	- Indicate Completion - Rate and Review **Wallet Module** - View Wallet Amount - Request Withdrawal from Admin
4	**Admin Portal Web Development** **Authentication** - Sign in - Forget Password **Dashboard** - Up to 5 Datasets for quick analysis - E.g. Total users, total orders, orders completed, orders made today, etc. - Up to 3 Graph of Analytics **User Module** - User Listing with Search and Filter - User Account Creation, View, Edit, Delete - Blacklist User **Vendor Module** - Vendor Listing with Search and Filter - Vendor Account Creation, View, Edit, Delete - Contact Vendor via Email for video call appointment - List of Unapproved vendors - Approval or Rejection of vendor - Blacklist Vendor - View Service History of Vendor **Services Module** - List of Services that platform offers - Service Creation, Edit, View, Delete - Add Questionnaire in Service for users to fill up - Option to Request user to upload image/video - Insert Image for Service for user to browse **Request Module** - View Datasets of Requests. E.g. Total Request Accomplished, Last 30 Days Data - Graphs of Requests Count, Value, etc. - Requests Listing with Search and Filter - View full details including user information, time, rating

Payment Module

- Graph to Show Sales Data (Filterable by time, etc.)

- Payment History (with Search and Filter)

- View Related Data

- Export data as CSV for Analytics

- Set Commission Rate

Cancellelation and Refund Workflow

- Set Cancellation Rules (E.g. 24 hours before, 10% refund, 12 hours before, 40% refund, etc.)

- Refund on any payment if required (E.g. Customer fully dissatisfied)

Chat Module

- View Chat Messages between users

Rating and Review Module

- Ratings Listing with Search and Filter

- View Ratings of individual Users/Drivers

- Edit/Delete Rating

Promo Code Module

- Promo Code Creation (Value + Key) E.g. "5" and "%" will give 5% off

- Promo Code Listing

- Promo Code Includes releasing to specific user groups or selected user groups

- Promo Code Includes Number of Redeemable Times

- Check Redemption History of Promo Codes

- Promo Codes can be either X times per user or X promo codes released in total

Rewards Module

- List of Rewards with Search and Filter

- Rewards Creation, View, Edit, Delete

- View Rewards Redemption Data

- Rewards can be promo code

Points Module

- Able to customise value of points (E.g. $10 = 1 point)

- Commission Rates per Sales Milestone

Helping Hand Module

- View Datasets of Helping Hands. E.g. Total Helping Hands Accomplished, Last 30 Days Data

- Graphs of Helping Hands Count, Value, etc.

	- Helping Hand Listing - Helping Hand Creation, View, Edit, Delete - View full details of helping hand **Contact Module** - View Contact History of Users/Vendors with details **Email Template Module** - Email Template Management to control content of email sending - Email Template Listing - Email Template Editing with Tags to Manage Dynamic Content (e.g. {{first_name}}) **Settings** - Maintenance Mode - Email Address Settings (to manage who to email)
7	**SEO-Optimised Landing Page** - 5-7 Page Website Development - SEO Optimised - Design to be done to client's requirement - Client to provide rough content for our development and design